

MIDLANDS

orthopaedics, p.a.

www.midlandsortho.com

1910 Blanding Street
Columbia, SC 29201
1013 Lake Murray Boulevard
Irmo, SC 29063

NAVIGATING OUR PHONE SYSTEM

When you dial our main telephone number, **803.256.4107**, you will hear a message outlining the following options. To access one of these options, simply press the appropriate number on your telephone keypad. You may enter the number without listening to the entire message.

- Enter **1** to make an appointment.
- Enter **2** to request a prescription refill.
You will need to leave a detailed message on our prescription line voice mail which is checked frequently throughout the day. Prescription refill requests will be addressed within one business day of your call. If you need to request a medication change rather than a refill, please press option 3.
- Enter **3** if you have a medical question for the physician or his staff.
Your call will be answered by a real person (not a voice mail) who will take a detailed message and immediately communicate it to the appropriate clinical area. A clinical staff member will return your call promptly.
- Enter **4** to hear a recorded message of our hours and directions to our locations.
- Enter **9** for all other types of calls.
- Enter **8** to repeat the menu options.
- Enter **0** to connect to the operator.

If you know the extension for the person you are calling, simply press the pound (#) key and enter that extension number.